

General Assembly

Raised Bill No. 412

February Session, 2014

LCO No. 2211



Referred to Committee on GENERAL LAW

Introduced by: (GL)

AN ACT CONCERNING THE ENFORCEMENT OF CERTAIN OCCUPATIONAL LICENSING STATUTES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Subsection (c) of section 20-332 of the 2014 supplement to
- 2 the general statutes is repealed and the following is substituted in lieu
- 3 thereof (*Effective October 1, 2014*):
- 4 (c) If, after a hearing in accordance with the regulations adopted by
- 5 the Commissioner of Consumer Protection, it appears that the
- 6 provisions of this chapter or the regulations adopted under this
- 7 chapter have been violated, in addition to the penalties in this chapter,
- 8 the appropriate examining board [, or] and the commissioner, [or the
- 9 commissioner's authorized agent, either jointly or separately, shall
- 10 report such violation to the office of the state's attorney for the judicial
- 11 district in which such violation occurred.
- Sec. 2. Section 20-341 of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective October 1, 2014*):

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(a) Any person who wilfully or negligently engages in or practices the work or occupation for which a license is required by this chapter or chapter 399b without having first obtained an apprentice permit or a certificate and license for such work, as applicable, or who wilfully or <u>negligently</u> employs or supplies for employment a person who does not have a certificate and license for such work, or who wilfully or negligently and falsely pretends to qualify to engage in or practice such work or occupation, including, but not limited to, offering to perform such work in any print, electronic, television or radio advertising or listing when such person does not hold a license for such work as required by this chapter, or who wilfully or negligently engages in or practices any of the work or occupations for which a license is required by this chapter after the expiration of such person's license, shall be guilty of a class B misdemeanor, [provided] except that no criminal charges shall be instituted against such person pursuant to this subsection unless the work activity in question is reviewed by the Commissioner of Consumer Protection, or the commissioner's authorized agent, and the commissioner or such agent specifically determines, in writing, that such work activity requires a license and is not the subject of a bona fide dispute between persons engaged in any trade or craft, whether licensed or unlicensed. Notwithstanding the provisions of subsection (d) or (e) of section 53a-29 and subsection (d) of section 54-56e, if the court determines that such person cannot fully repay any victims of such person within the period of probation established in subsection (d) or (e) of section 53a-29 or subsection (d) of section 54-56e, the court may impose probation for a period of not more than five years. The penalty provided in this subsection shall be in addition to any other penalties and remedies available under this chapter or chapter 416.

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(b) When any person is found in violation of the provisions of this section, the appropriate examining board and the commissioner, either jointly or separately, shall, within forty-eight hours of such finding, issue a cease work order to the person responsible for the violation and

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deliver such order to such person. Such order shall require that any person working at a worksite without a required license, permit or certificate cease work and leave the worksite immediately. A copy of the order shall be given to the examining board if issued by the commissioner, and to the commissioner if issued by the examining board. The examining board and the commissioner, either jointly or separately, may request a municipal building official to issue a cease work order in accordance with the provisions of subsection (c) of section 29-261 or may notify a municipal building official of the issuance of a cease work order issued by the examining board or the commissioner. Any person issued a cease work order pursuant to this subsection may request a hearing before the commissioner and the appropriate examining board. Such request shall be made in writing to the commissioner not more than ten days after the issuance of such order. Such hearing shall be conducted in accordance with the provisions of chapter 54.

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appropriate examining board [(b)]The [or] and Commissioner of Consumer Protection may, either jointly or separately, after notice and hearing, impose a single civil penalty for each violation on any person who engages in or practices the work or occupation for which a license or apprentice registration certificate is required by this chapter, chapter 394, chapter 399b or chapter 482 without having first obtained such a license or certificate, or who wilfully or negligently employs or supplies for employment a person who does not have such a license or certificate or who wilfully or negligently and falsely pretends to qualify to engage in or practice such work or occupation, or who engages in or practices any of the work or occupations for which a license or certificate is required by this chapter, chapter 394, chapter 399b or chapter 482 after the expiration of the license or certificate or who violates any of the provisions of this chapter, chapter 394, chapter 399b or chapter 482 or the regulations adopted pursuant thereto. Such penalty shall be in an amount not more than one thousand dollars for a first violation of this

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80 subsection, not more than one thousand five hundred dollars for a 81 second violation of this subsection and not more than three thousand 82 dollars for each violation of this subsection occurring less than three 83 years after a second or subsequent violation of this subsection, except 84 that any individual employed as an apprentice but improperly 85 registered shall not be penalized for a first offense.

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- [(c)] (d) If an examining board or the Commissioner of Consumer Protection imposes a civil penalty under the provisions of subsection [(b)] (c) of this section as a result of a cease work order or violation initially reported by a municipal building official in accordance with subsection (c) of section 29-261, the commissioner shall, not less than sixty days after collecting such civil penalty, remit one-half of the amount collected to such municipality.
- [(d)] (e) A violation of any of the provisions of this chapter shall be deemed an unfair or deceptive trade practice under subsection (a) of section 42-110b.
- 96 [(e)] (f) This section shall not apply to any person who (1) holds a 97 license issued under this chapter, chapter 394, chapter 399b or chapter 98 482 and performs work that is incidentally, directly and immediately 99 appropriate to the performance of such person's trade where such 100 work commences at an outlet, receptacle or connection previously installed by a person holding the proper license, or (2) engages in work 102 that does not require a license under this chapter, chapter 394, chapter 399b or chapter 482.
- 104 Sec. 3. Subsection (a) of section 21a-8 of the general statutes is 105 repealed and the following is substituted in lieu thereof (Effective 106 October 1, 2014):
- 107 (a) The Department of Consumer Protection shall have the 108 following powers and duties with regard to each board or commission 109 transferred to the Department of Consumer Protection under section 110 21a-6:

LCO No. 2211 4 of 9 111 (1) The department shall control the allocation, disbursement and 112 budgeting of funds appropriated to the department for the operation 113 of each board or commission transferred to said department.

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- (2) The department shall employ and assign such personnel as the commissioner deems necessary for the performance of each board's or commission's functions.
- 117 (3) The department shall perform all management functions, 118 including purchasing, bookkeeping, accounting, payroll, secretarial, 119 clerical, record-keeping and routine housekeeping functions.
- 120 (4) The department shall conduct any necessary review, inspection 121 or investigation regarding qualifications of applicants for licenses or 122 certificates, possible violations of statutes or regulations, accreditation 123 of schools, disciplinary matters and the establishment of regulatory 124 policy, and make recommendations to the appropriate board or 125 commission. In connection with any such investigation, the 126 Commissioner of Consumer Protection, or the commissioner's 127 authorized agent, may administer oaths, issue subpoenas, compel 128 testimony and order the production of books, records and documents. 129 If any person refuses to appear, to testify or to produce any book, 130 record or document when so ordered, a judge of the Superior Court 131 may make such order as may be appropriate to aid in the enforcement 132 of this section.
 - (5) The department shall administer any examinations necessary to ascertain the qualifications of applicants for licenses or certificates and shall issue licenses or certificates to qualified applicants. The department shall maintain rosters of licensees or registrants and update such rosters annually, and may provide copies of such rosters to the public for an appropriate fee.
- 139 (6) The department shall conduct any necessary investigation and 140 follow-up in connection with complaints regarding persons subject to 141 regulation or licensing by the board or commission.

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(7) The department shall perform any other function necessary to the effective operation of the board or commission and not specifically vested by statute in the board or commission.

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(8) The department shall receive complaints concerning the work and practices of persons licensed, registered or certified by such boards or commissions and shall receive complaints concerning unauthorized work and practice by persons not licensed, registered or certified by such boards or commissions. The department shall distribute monthly a list of all complaints received within the previous month to the chairperson of the appropriate board or commission. The department shall screen all complaints and dismiss any in which the allegation, if substantiated, would not constitute a violation of any statute or regulation. The department shall distribute notice of all such dismissals monthly to the chairperson of the appropriate board or commission. The department shall investigate any complaint in which the allegation, if substantiated, would constitute a violation of a statute or regulation under its jurisdiction. In conducting the investigation, the commissioner may seek the assistance of a member of the appropriate board, an employee of any state agency with expertise in the area, or if no such member or employee is available, a person from outside state service licensed to perform the work involved in the complaint. Board or commission members involved in an investigation shall not participate disciplinary proceedings resulting from such in investigation. The Commissioner of Consumer Protection may dismiss a complaint following an investigation if the commissioner determines that such complaint lacks probable cause. Notice of such dismissal shall be given only after approval by [the chairperson of] the appropriate board or commission. The commissioner may authorize a settlement if the settlement is approved by the complainant, the practitioner, and the board or commission. [The] In cases that are not authorized for settlement, the commissioner [may] shall bring a complaint before the appropriate board or commission for a formal hearing if the commissioner determines that there is probable cause to

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believe that the offense alleged in the complaint has been committed and that the practitioner named in the complaint was responsible. The commissioner, or the commissioner's authorized agent, shall have the power to issue subpoenas to require the attendance of witnesses or the production of records, correspondence, documents or other evidence in connection with any hearing of a board or commission. All dispositions and final decisions by the Department of Consumer Protection after an investigation into a complaint has begun shall be forwarded to the chairperson of the appropriate board or commission on a monthly basis.

(9) The department may contract with a third party, if the commissioner deems it necessary and if the appropriate board or commission consents, to administer licensing examinations and perform all attendant administrative functions in connection with such examination and to monitor continuing professional education requirements, and may require the payment of a fee to such third party.

- Sec. 4. Section 21a-9 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2014*):
 - (a) With regard to the boards and commissions within the Department of Consumer Protection, the Commissioner of Consumer Protection and such boards (1) shall adopt uniform rules of procedure, consistent with chapter 54, for hearings and other proceedings to be conducted by the boards or commissions or by the commissioner and for the giving of notice to persons affected by such proceedings, and (2) may, where authorized by statute, adopt regulations regarding any subject within the jurisdiction of a board or commission.
 - (b) Any rules of procedure and regulations adopted pursuant to this section shall be adopted in accordance with chapter 54. No regulation shall be adopted by the commissioner pursuant to this section until the appropriate board or commission has [had reasonable opportunity to

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review] <u>approved</u> the proposed regulation. [and to offer comments thereon.]

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- (c) Each such board or commission may act in accordance with the provisions of subdivision (7) of section 21a-7, and the commissioner may act in accordance with the provisions of subdivision (3) of subsection (b) of section 21a-8, in the case of a practitioner who: (1) Engages in fraud or material deception in order to obtain a license, registration or certificate issued by the board or commission or to aid another in obtaining a license, registration or certificate issued by the board or commission; (2) performs work beyond the scope of the license, registration or certificate issued by the board or commission; (3) illegally uses or transfers a license, registration or certificate issued by the board or commission; (4) performs incompetent or negligent work; (5) makes false, misleading or deceptive representations to the public; (6) has been subject to disciplinary action similar to that specified in subdivision (7) of section 21a-7 or subdivision (3) of subsection (b) of section 21a-8 by a duly authorized professional agency of the United States, any state within the United States, the District of Columbia, a United States possession or territory or a foreign jurisdiction; or (7) violates any provision of the general statutes or any regulation [established] adopted thereunder [,] relating to the practitioner's profession or occupation.
- 228 (d) As used in chapters 390, 391, 392, 393, 394, 396, 400g, 400j, 482 229 and 400*l*:
 - (1) "Certificate" includes the whole or part of any Department of Consumer Protection permit which the department issues under authority of the general statutes and which (A) authorizes practice of the profession by certified persons but does not prohibit the practice of the profession by others, not certified, (B) prohibits a person from falsely representing that such person is certified to practice the profession unless the person holds a certificate issued by the department, and (C) requires as a condition of certification that a

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- person submit specified credentials to the department which attest to qualifications to practice the profession.
- 240 (2) "License" includes the whole or part of any Department of 241 Consumer Protection permit, approval, or similar form of permission 242 which the department issues under authority of the general statutes 243 and which requires (A) practice of the profession by licensed persons 244 only, (B) demonstration of competence to practice by examination or 245 other means and meeting of certain minimum standards, and (C) 246 enforcement of standards by the department or regulatory board or 247 commission.
 - (3) "Registration" includes the whole or part of any Department of Consumer Protection permit which the department issues under authority of the general statutes and which (A) requires persons to place their names on a list maintained by the department before they can engage in the practice of a specified profession or occupation, (B) does not require a person to demonstrate competence by examination or other means, and (C) may be revoked or suspended by the commissioner for cause.

This act shall take effect as follows and shall amend the following sections:		
Section 1	October 1, 2014	20-332(c)
Sec. 2	October 1, 2014	20-341
Sec. 3	October 1, 2014	21a-8(a)
Sec. 4	October 1, 2014	21a-9

Statement of Purpose:

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To specify the responsibilities of the Commissioner of Consumer Protection and examining boards regarding occupational licensing enforcement.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

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